

SURREY POLICE AND CRIME PANEL

18 APRIL 2023

PROGRESS AGAINST THE POLICE AND CRIME PLAN

7

1 SUMMARY

- 1.1 This report sets out the progress made towards achieving the 2021-2025 Police and Crime Plan since the last update to the Panel in November 2022.

2.0 INTRODUCTION

- 2.1 The PCC published a refreshed Police and Crime Plan in December 2021 covering the period 2021 to 2025.
- 2.2 The five priorities set out in the 2021-25 plan are as follows:
- Reducing violence against women and girls in Surrey
 - Protecting people from harm in Surrey
 - Working with Surrey communities so that they feel safe
 - Strengthening relationships between Surrey Police and Surrey residents
 - Ensuring safer Surrey roads
- 2.3 The plan is available on the Commissioner's website or in paper copy on request.
- 2.4 We would recommend that Panel members also revisit the 2021/22 Annual Report which provides a full summary of work over the previous year.
- 2.5 Panel members are also invited to make use of the Commissioner's new Data Hub, which contains a wide array of data concerning delivery of the Police and Crime Plan, the work of her office and related external datasets: <https://data.surrey-pcc.gov.uk>

3.0 PRIORITY 1: REDUCING VIOLENCE AGAINST WOMEN AND GIRLS IN SURREY

3.1 Teacher training to tackle violence against women and girls

- 3.1 Schools in Surrey were recently invited to apply for a new teacher training programme, fully funded by the Commissioner. The programme, which commenced in March, aims to give teachers the skills to build self-confidence in children, with the aim of enabling them to live safe and fulfilled lives. It comes after the Commissioner's team secured almost £1million from the Home Office's 'What Works Fund' to help combat violence against women and girls in Surrey.
- 3.2 At the heart of the programme is new specialist training for teachers delivering Personal, Social, Health and Economic (PSHE) education, supporting Surrey County Council's Healthy Schools approach. Teachers will join key partners from Surrey Police and domestic abuse services for three days of training, which will address effective teaching and learning in PSHE. The funding will cover all programme materials and certification,

training venues within Surrey, and lunch and other refreshments. Participating schools will also receive £180 a day towards supply cover for the full three days.

3.3 Commissioner unites partners to highlight role of abuse in homicide

3.4 In December, the Commissioner welcomed 390 participants to a sobering webinar on domestic abuse, homicide and victim support. The webinar included talks from experts such as Professor Jane Monckton-Smith of the University of Gloucestershire, who spoke about the ways in which all agencies can recognise the links between domestic abuse, suicide and homicide, in order to improve the support provided to survivors of abuse and their families before harm escalates. Participants also heard from Dr Emma Katz of Liverpool Hope University, whose ground-breaking work highlights the impact of perpetrators' coercive and controlling behaviour on mothers and children.

3.5 The seminar is part of a series of events led by the Commissioner, focused on strengthening Domestic Homicide Reviews (DHR) that are carried out to identify learning to prevent new homicides or suicides in Surrey. It complements the embedding of a new process for Reviews in Surrey, with the aim that every organisation understands the role they play.

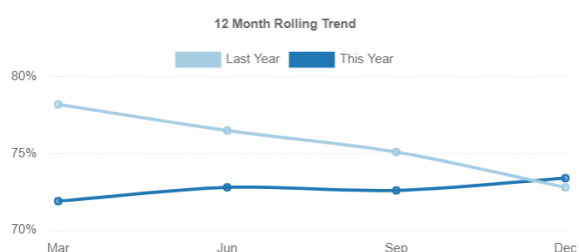
3.6 Development of the local domestic abuse perpetrator scheme

3.7 The Police and Crime Commissioner's Office submitted a bid to the Home Office to extend the Domestic Abuse Perpetrator Programme in Surrey, the outcome of which should be known by the end of March.

3.8 The Commissioners team has been working with Procurement colleagues to develop a tender specification to go out to the open market with, to secure a service provider - subject to the Home Office funding being approved.

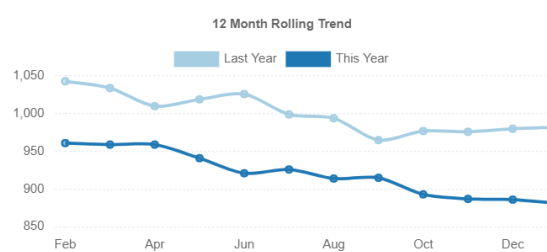
3.9 Key Metrics: *The following data is taken from the Commissioner's Public Data Hub:*

Perception of safety after dark for female respondents



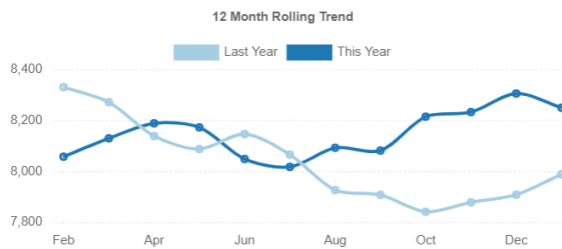
Info: The Joint Neighbourhood Survey asks respondents to consider how safe they feel after dark. The chart shows the percentage of female respondents that say they feel 'very safe' or 'fairly safe' after dark.

Serial Domestic Abuse Perpetrators



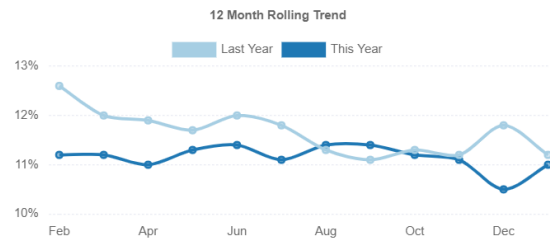
Info: Surrey monitors the volume of serial domestic abuse perpetrators. This has been defined as the volume of repeat offenders that have committed offences against two or more victims over the last three years.

Violent Domestic Abuse Volume



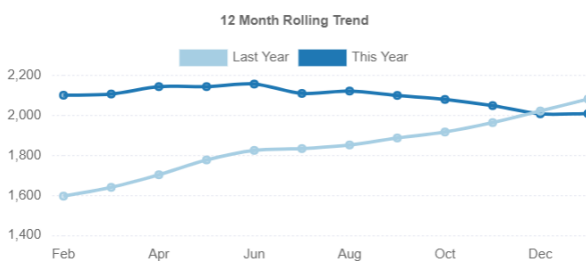
Info: The above data shows total volume of reported crime, regardless of the sex of the alleged perpetrator or complainant.

Violent Domestic Abuse Solved Outcome Rate



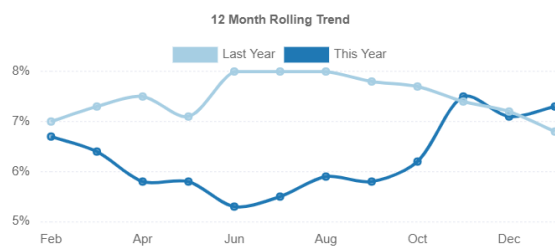
Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 8.9% for this crime type.

Serious Sexual Offences Volume



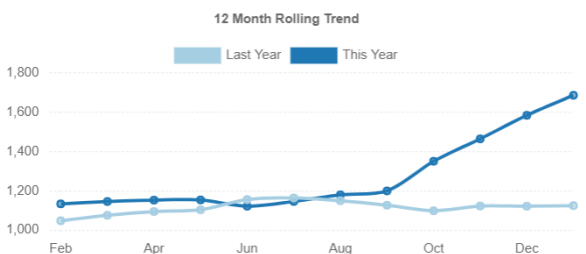
Info: The above data shows total volume of reported crime, regardless of the sex of the alleged perpetrator or complainant.

Serious Sexual Offences Solved Outcome Rate



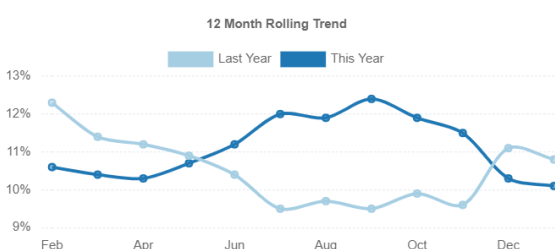
Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 4.7% for this crime type.

Stalking & Coercive and Controlling Behaviour Volume



Info: The above data shows total volume of reported crime, regardless of the sex of the alleged perpetrator or complainant.

Stalking & Coercive and Controlling Behaviour Solved Outcome Rate



Partial Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 6.1% for Stalking & Harassment.

4.0 PROTECTING PEOPLE FROM HARM IN SURREY

4.1 Agreement of 2023/24 Budget:

- 4.2 The Commissioner's suggested increase of just over 5% for the policing element of council tax will go ahead after members of the Police and Crime Panel voted to support her proposal. The decision will mean Surrey Police can continue to protect frontline services, enabling policing teams to tackle those issues important to the public.

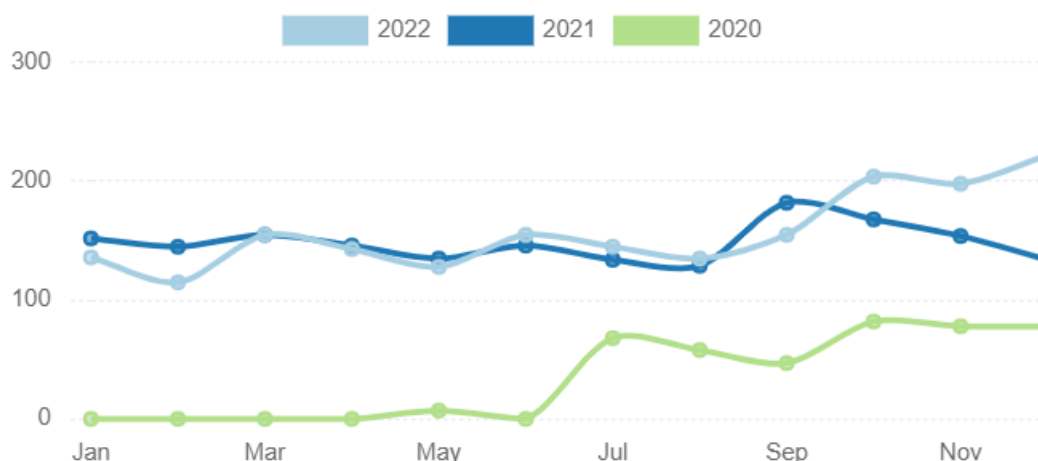
4.3 Officer Uplift:

- 4.4 Despite a challenging recruitment market, Surrey Police remains on course to meet the Government's Officer Uplift targets. Further work is required to ensure numbers are

maintained during the year ahead, but as per the table below the Force has made good progress and this is helping to ensure a visible police presence on our streets.

	2019/20	2020/21	2021/22	2022/23
Police Officers	1,994	2,114	2,159	2,263

- 4.5 The chart below shows monthly recruitment numbers for the last 3 years, demonstrating the significant recruitment challenge faced by Surrey Police in order to achieve the uplift target. Further data concerning delivery of the uplift can be found on the Commissioner's Data Hub.



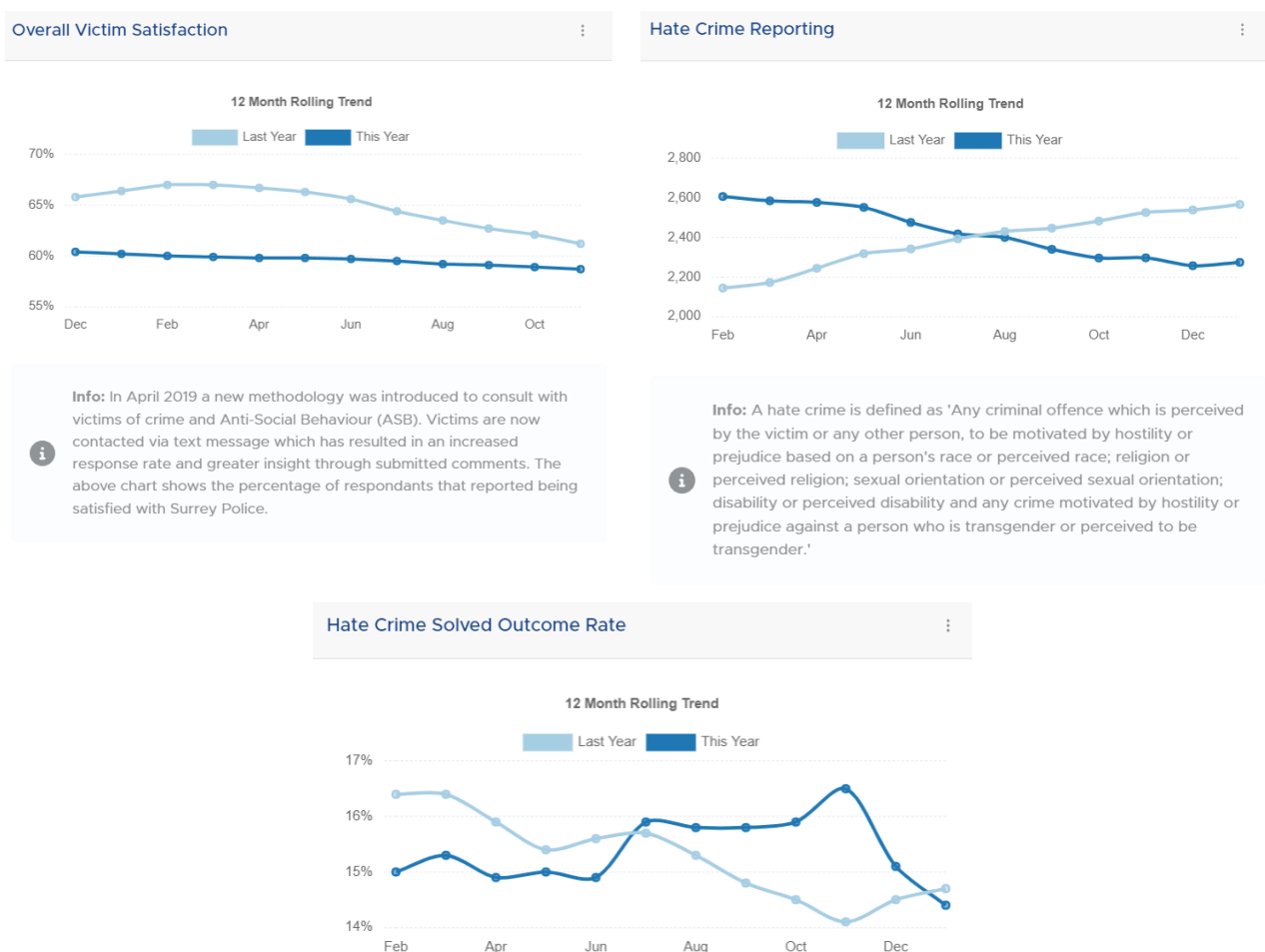
4.6 Tackling Mental Health Demand

- 4.7 Working with colleagues at Surrey Police, the Commissioner's team is collaborating across policing and partners to ensure that policing demand due to mental health concerns is appropriately managed. Ultimately, this is about supporting those people the police encounter in crisis and diverting them into appropriate services, with emergency powers only being used when necessary.
- 4.8 Police officers are often not the best professionals to deal with these incidents, especially after the initial attendance. Unfortunately, we have seen significant increases in the number of S136 Mental Health Act detentions and the amount of time it takes for police to handover to appropriate mental health services.
- 4.9 After agreement between the Home Office and Department for Health and Social Care, there is consensus to develop a national partnership agreement incorporating the principles of the "Right Care, Right Person model". Changing the view of policing as being a primary responder for mental health related incidents, to a more health-led response model is the primary goal moving forward, but that will only be achievable through improved partnership working.
- 4.10 The Commissioner is therefore in active discussions with the Deputy Chief Constable and Surrey & Surrey and Borders Partnership NHS Foundation Trust to look at how the situation can be improved.
- 4.11 **Police Dog Animal Welfare Scheme**
- 4.12 A new project dedicated to the welfare of police dogs in Surrey was launched in late 2022 by the Commissioner's office. A number of volunteers drawn from Surrey's existing

Independent Custody Visiting (ICV) programme – also run by the OPCC - will now make regular visits to the kennels at Mount Browne, Guildford.

- 4.13 They will observe, comment and report on the condition and welfare of police dogs, as well as the conditions under which they are housed, trained, transported, and deployed. Independent reports will be submitted to the Commissioner's office after each visit. The scheme is supported by the National Police Chiefs' Council (NPCC), which upholds it as an example of 'good practice' for forces.

4.14 Key Metrics: *The following data is taken from the Commissioner's Public Data Hub:*



5.0 WORKING WITH SURREY COMMUNITIES SO THAT THEY FEEL SAFE

5.1 ASB Survey

- 5.2 In March the Commissioner launched a county-wide survey on the impact and understanding of anti-social behaviour in Surrey. It comes as the County's ASB partnership looks to boost the service that residents receive from the different agencies that are involved when they report an issue.

- 5.3 Getting tough on anti-social behaviour (ASB) is a key part of the Police and Crime Plan. The survey is an important way of making sure residents' views remain at the heart of the work of the Commissioner and partners – while capturing a fresh picture of the problems that communities in Surrey are facing in 2023. It will provide valuable data that will be

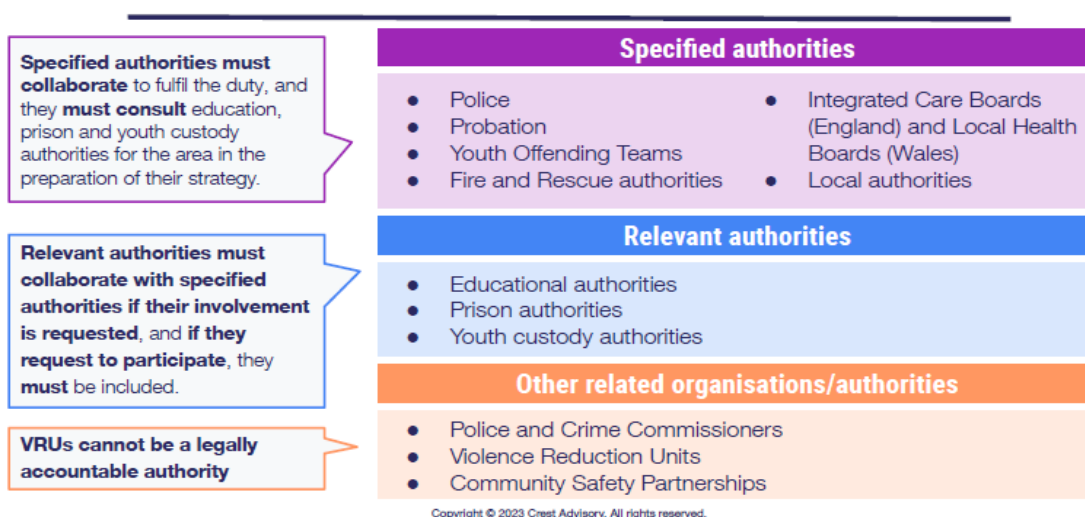
used to hone services and raise crucial awareness of the different routes for reporting ASB and the support that is available to those affected.

5.4 Serious Violence Duty

5.5 In July 2019, in response to the national rise in violence, the Government committed to a programme of work to prevent and reduce serious violence: taking a multi-agency approach to understand the causes and consequences of serious violence, focusing on prevention and early intervention, and informed by evidence.

5.6 The so-called Serious Violence Duty aims to ensure that agencies focus their activity on reducing serious violence whilst also providing sufficient flexibility so that the relevant organisations will engage and work together in the most effective local partnership for any given area. The Duty requires the specified authorities to collaborate and plan to prevent and reduce serious violence.

Who are the specified and relevant authorities?

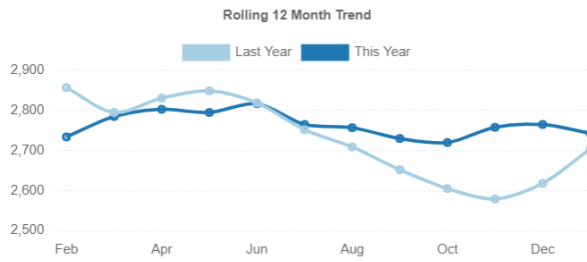


5.7 Police and Crime Commissioners are not a specified authorities under the Duty. However, they are strongly encouraged to take on a role as lead convener for the local partnership arrangements for the Duty, in order to support the development and implementation of the local strategy. Ultimately, the Commissioner's Office is expected to perform a central convening role in Surrey, administer funding for the Duty to the specified authorities and monitor progress.

5.8 Initial work towards implementation of the Serious Violence Duty has commenced, and this will be a core strand of work for the OPCC in the financial year ahead.

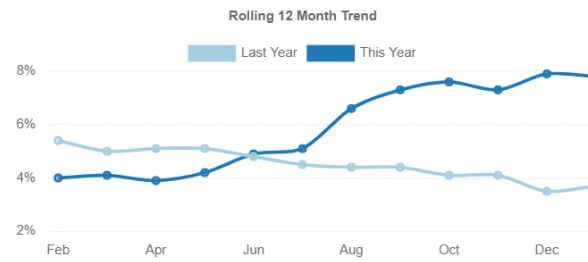
5.9 Key Metrics: The following data is taken from the Commissioner's Public Data Hub:

Residential Burglary Volume



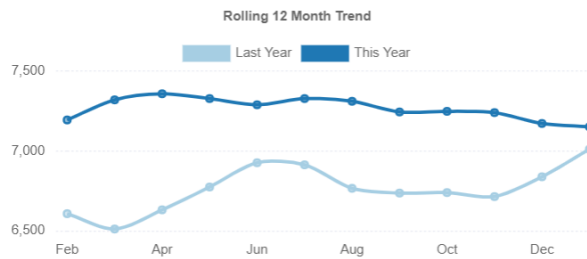
Info: The volume of residential burglary recorded has reduced significantly since COVID19 restrictions were introduced in April 2020.

Residential Burglary Solved Outcome Rate

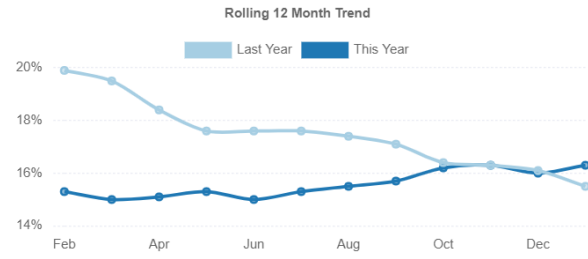


Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 4.3% for this crime type.

Serious violence (Violence with injury) Volume

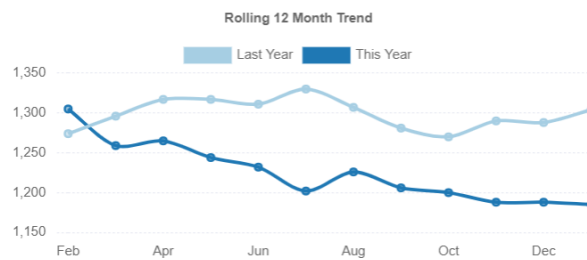


Serious violence (Violence with injury) Solved Outcome Rate

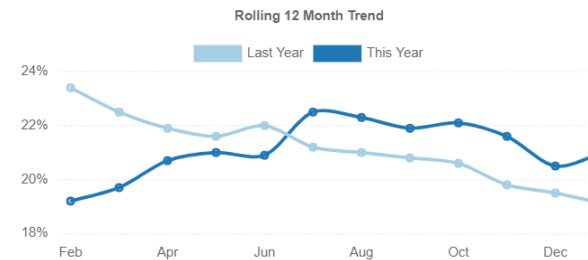


Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 13.1% for this crime type.

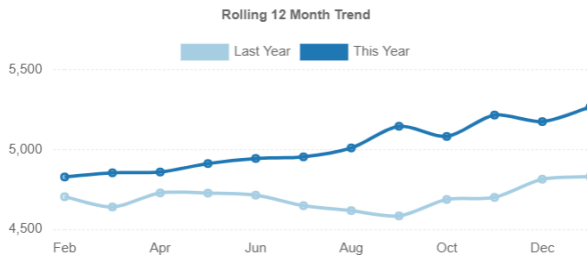
Knife Crime Volume



Knife Crime Solved Outcome Rate

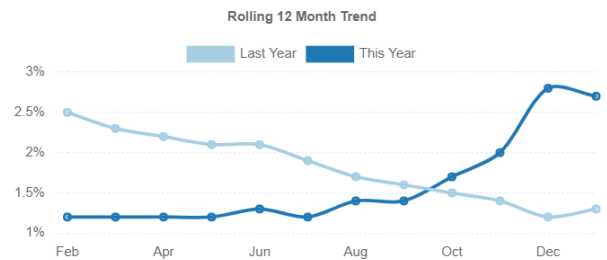


Vehicle Crime Volume



Info: There are three main types of vehicle crime: Theft of a vehicle, theft from a vehicle and damage to a vehicle.

Vehicle Crime Solved Outcome Rate



Comparison: Data published by the Home Office for the financial year 2021/22 shows a national average solved outcome rate of 2.2% for this crime type.

6.0 STRENGTHENING RELATIONSHIPS BETWEEN SURREY POLICE AND SURREY RESIDENTS

6.1 Community Meetings:

- 6.2 The Commissioner has been visiting communities around the County to discuss the policing issues that matter most to residents. Since January the Commissioner and Deputy have attended resident meetings in the following locations:

Location	Borough	Date
Farnham	Waverley	31/01/2023
Haslemere	Waverley	01/02/2023
Horley/Salford	R&B	13/02/2023
Lower Sunbury	Spelthorne	15/02/2023
Thorpe	Runnymede	21/02/2023
Merstham	R&B	01/03/2023
Long Ditton	Elmbridge	01/03/2022
Cobham	Elmbridge	07/03/2023
Egham Hythe/Pooley Green	Runnymede	15/03/2023
Westway nr Caterham	Tandridge	11/04/2023
Englefield Green	Runnymede	25/04/2023
Oxshott	Elmbridge	06/06/2023

6.3 Youth Commission:

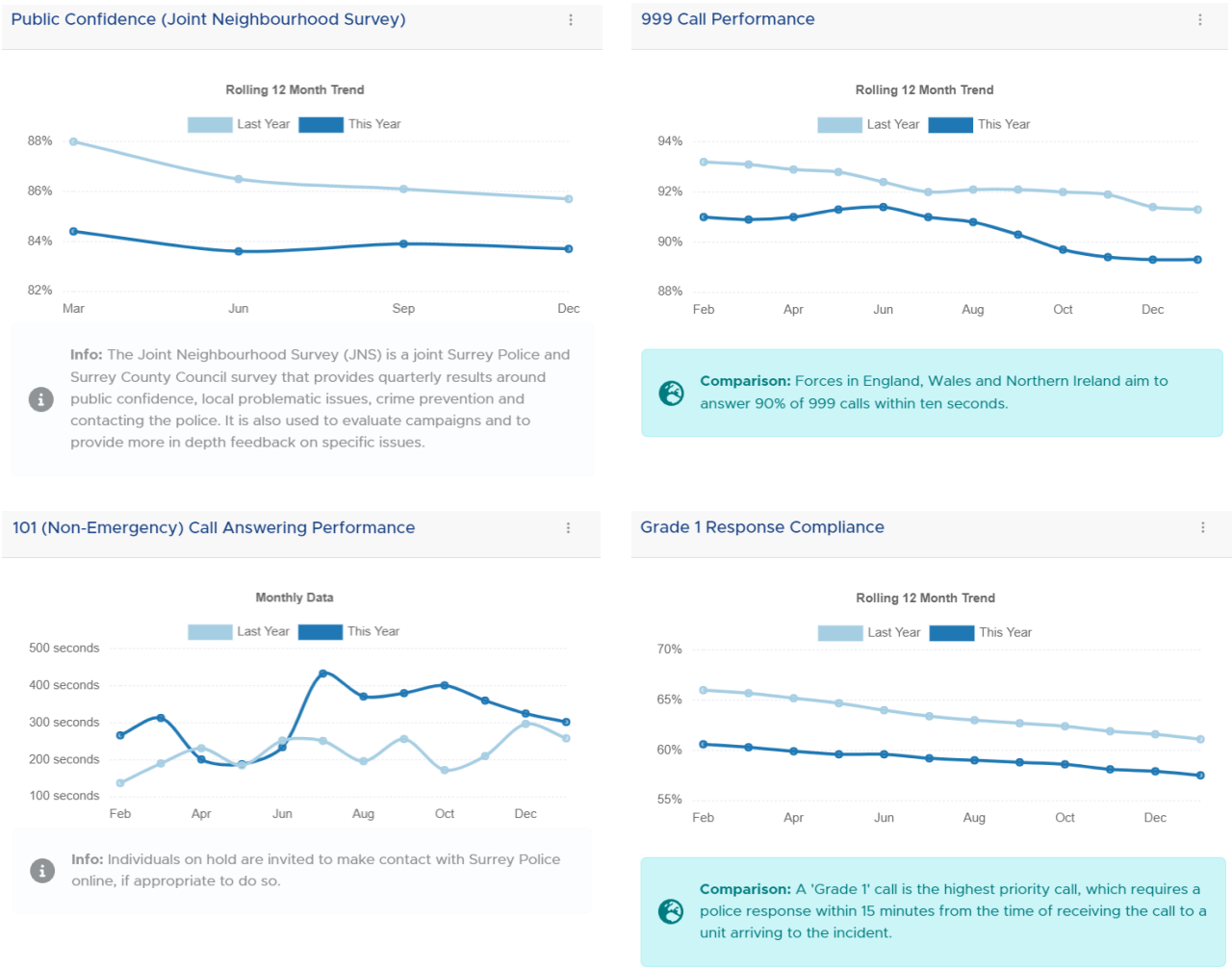
- 6.4 Young people from Surrey have drawn up a list of priorities for the police at the first-ever meeting of a new Youth Commission. The group, funded by the Commissioner's office, will help shape the future of crime prevention in the County.
- 6.5 Deputy Commissioner Ellie Vesey-Thompson is to oversee meetings throughout the nine-month scheme. At the inaugural meeting on 21 January, members aged between 14 and 21 developed a list of crime and policing issues that mattered to them and affected their lives. Mental health, drink and drug awareness, road safety and relationships with the police were highlighted.

6.6 Over the course of coming meetings, members will choose the priorities they want to work on before consulting with 1,000 other young people across Surrey. Their findings will be presented in a final conference during the summer.

6.7 Launch of Performance Hub:

6.8 The Commissioner believes that residents should have access to key performance data concerning both itself and Surrey Police. As outlined, we have therefore developed an online Performance Hub to provide the public and stakeholders with convenient access to data in a format that can be easily understood, helping to improve transparency and confidence in local policing.

6.9 Key Metrics: The following data is taken from the Commissioner's Public Data Hub:



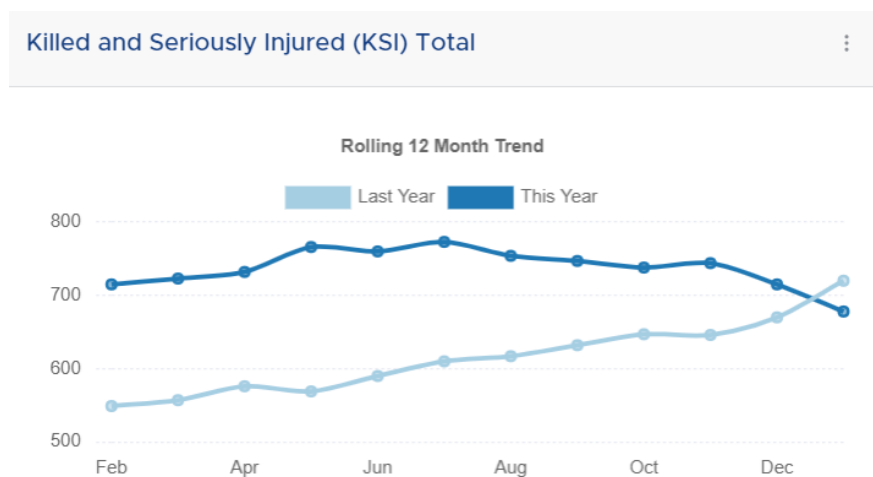
7.0 ENSURING SAFER SURREY ROADS

7.1 New funding for Safe Drive Stay Alive:

7.2 In November the Commissioner announced a new wave of funding for a long-standing initiative aimed at keeping the county's youngest drivers safe. The OPCC has committed to spending more than £100,000 on Safe Drive Stay Alive until 2025. The scheme highlights the dangers of drink and drug-driving, speeding, and looking at a mobile phone while at the wheel.

- 7.3 Young audiences hear from frontline personnel serving with Surrey Police, Surrey Fire and Rescue Service and the South Central Ambulance Service, as well as those who have lost loved ones and drivers who have been involved in fatal road traffic collisions.

7.4 Key Metrics: *The following data is taken from the Commissioner's Public Data Hub:*



9. PERFORMANCE MEETINGS

- 9.1 One of the main responsibilities of the Police and Crime Commissioner (PCC) is to hold the Chief Constable to account for delivery of the Police and Crime Plan. Lisa Townsend has set up a governance framework to discharge this duty. The main part of this framework is to hold six-weekly meetings where the Chief Constable formally reports on progress against the Police & Crime Plan and other strategic issues. This is supplemented by workshops and one-to-one discussions between the PCC and Chief Constable, and other senior officers, when required.
- 9.2 Every other meeting is a private meeting to allow detailed scrutiny of resources and efficiency plans as well as sensitive performance issues. This is called a Resources and Efficiency Meeting. Other meetings are webcast for the public and partners to view and are focussed on performance and areas of public interest – called Accountability and Performance Meetings.
- 9.3 The PCC chairs these meetings which are also attended by the Chief Executive and Chief Finance Officer from the OPCC. Other members of staff from the OPCC attend as required, depending on the agenda. The Chief Constable attends along with the Deputy Chief Constable and other force staff as required.
- 9.4 Since the last report on performance meetings to the panel, one Resource and Efficiency meeting has taken place, on 2 March. At this meeting the following issues were considered:
- Update on delivery of the Race Action Plan across Surrey Police, including work of the RAPID board.
 - Response to the HMICFRS thematic inspection of vetting, misconduct, and misogyny in the police service & IOPC Recommendations
 - Update on the Contact and Deployment Gold Groups

- Government Police Officer Uplift progress

10. RECOMMENDATIONS

The Police and Crime Panel note the update.

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